

## Quality policy

The CEO of SAAC commits to provide necessary resources for SAAC activities in accordance to the requirements of international standards related to accreditation, particularly the requirements of the international standard ISO/IEC 17011:2017 and of ILAC, IAF, APAC and ARAC rules. ensure that all SAAC activities are applied at all levels within the framework of respecting principles of good management, transparency, Impartiality and independency. In accordance with the requirements of the relevant international standards and rules, SAAC CEO submits to the Board periodically an activity reports relating SAAC activities, including mutual recognition agreement issues.

The CEO of SAAC commits to ensure providing all necessary means, in order to offer best-quality services satisfying all needs of CABs and stakeholders. Effective communication channels are maintained with all accreditation stakeholders in order to ensure identification of their needs and contributes to develop new accreditation activities as required by needs and SAAC' capabilities. In addition, The Board undertakes and provide necessary resources to cover new accreditation requests and schemes, and also, commits to implement policies and procedures without any CAB' discrimination. The Board ensures impartiality and integrity and maintains confidentiality and transparency at all levels with the aim of establish the necessary confidence towards SAAC services.

The CEO of SAAC commits to undertake all necessary measures to ensure the competency and independency of all participants in implementation of the accreditation system, including selection of competent assessors and operating a periodic follow-up of their activities and development of their competencies. On basis, the efficiency of SAAC's personal, assessors, and experts is the primary guarantor to evaluate performance level of the accredited conformity assessment bodies. The Board commits to guarantee a training program for all SAAC employees, including assessors, technical experts, and committee members. CEO is committed to ensure the respect of policies, programs and target by implementing follow-up procedures and instructions at all levels of SAAC activities, particularly policies and operational action plans which are reviewed and developed periodically.

Results of annual management review, internal audit, complaints, non-conformities, and any other pertinent information's will be exploited by the board, in order to ensure the effectiveness of the implementation of SAAC management system and awareness activities. The board stills the responsible for all decisions taken by SAAC in the field of accreditation.

### Chief Executive Officer

\* Quality Policy can be found in SAAC Quality Manual Page 5.