

Impartiality policy

Saudi Accreditation Center (SAAC) is the unique recognized Saudi Accreditation Body to provide accreditation services for all Saudi Conformity Assessment Bodies. It is a governmental structure independent from any Conformity Assessment Bodies and not affiliated with any other governmental body. SAAC provides its services in a non-profit manner and organized in a way to ensure preservation of its Integrity, impartiality, and confidentiality.

Considering impartiality as one of the main pillars of accreditation, SAAC is extremely committed to maintain stakeholders' confidence expected from accreditation. SAAC committed to comply with all requirements of ISO/IEC 17011: 2017 and to maintain impartiality at all levels and stages of its activity. SAAC take care on the participation of stakeholder's representatives in all technical and advisory committees.

The Board is committed to formulate policies and procedures in a non-discriminatory or biased manner. Moreover, provide SAAC services to all CABs which comply and meet the accreditation requirements. Without any distinguish between conformity assessment bodies (CABs), including but not limited, the size of the CAB or its membership of an association or group or number of assessment bodies accredited ... etc. In addition, the Board obligated towards a fraudulent behavior or CAB intentionally provides false documents, information or conceals information, SAAC refuses to provide services to these CABs or initiate its process for withdrawal or suspension of accreditation. The board obligated not to provide any technical support services or consultations to CABs or provide any conformity assessment services that may violate the principles of integrity, impartiality, and keep confidentiality. Moreover, The Board is committed that SAAC does not offer any activities nor any link with consultancy issues or other services that violating its impartiality or integrity. Nothing implied or would suggest that accreditation would be simpler, easier, faster or less expensive if any specified person(s) or consultancy is contracted.

The Board is committed to ensure that all SAAC personal (employees, committee members, assessors and experts) who can influence the accreditation process act objectively and free from any commercial, financial or other pressures that may compromise impartiality and integrity. In addition, the board take all necessary means to ensure that there is no personal relationship whether in past, present, or foreseeable in the future or mutual benefits or any potential relationship or competitive status between SAAC personal or their organizations and the assessed CAB. Through their obligation to declare the nature of any relationship or any potential conflict of interest as it arises. In the event of a relationship or conflict of interest, the person concerned not allowed to participate in any phase of the accreditation process.

SAAC evaluates the potential risks to impartiality arising from its activities and identifies the parties concerned on an ongoing basis, including any inconsistencies arising from its relations, and personal relations on an ongoing basis. Ensuring protection of impartiality through internal audit, management review and stakeholders claims. When identify any risk SAAC undertake the appropriate and monitored measures to eliminate or minimize its impact and evaluate its effectiveness.

SAAC commits that in case of identified unacceptable risk to impartiality and couldn't mitigated its impact to an acceptable level, will not provide accreditation until the risk removed.

Chief Executive Officer

* Impartiality Policy can be found in SAAC Quality Manual Page 6.