## Quality policy\*

The CEO of SAAC commits to provide necessary resources for SAAC activities in accordance to the requirements of international standards related to accreditation, particularly the requirements of the international standard ISO/IEC 17011:2017 and of ILAC, IAF, APAC and ARAC rules. ensure that all SAAC activities are applied at all levels within the framework of respecting principles of good management, transparency, Impartiality and independency. In accordance with the requirements of the relevant international standards and rules, SAAC CEO submits to the Board periodically an activity reports relating SAAC activities, including mutual recognition agreement issues.

The CEO of SAAC commits to ensure providing all necessary means, in order to offer best-quality services satisfying all needs of CABs and stakeholders. Effective communication channels are maintained with all accreditation stakeholders in order to ensure identification of their needs and contributes to develop new accreditation activities as required by needs and SAAC’ capabilities. In addition, The Board undertakes and provide necessary resources to cover new accreditation requests and schemes, and also, commits to implement policies and procedures without any CAB’ discrimination. The Board ensures impartiality and integrity and maintains confidentiality and transparency at all levels with the aim of establish the necessary confidence towards SAAC services.

The CEO of SAAC commits to undertake all necessary measures to ensure the competency and independency of all participants in implementation of the accreditation system, including selection of competent assessors and operating a periodic follow-up of their activities and development of their competencies. On basis, the efficiency of SAAC's personal, assessors, and experts is the primary guarantor to evaluate performance level of the accredited conformity assessment bodies. The Board commits to guarantee a training program for all SAAC employees, including assessors, technical experts, and committee members. CEO is committed to ensure the respect of policies, programs and target by implementing follow-up procedures and instructions at all levels of SAAC activities, particularly policies and operational action plans which are reviewed and developed periodically.

Results of annual management review, internal audit, complaints, non-conformities, and any other pertinent information’s will be exploited by the board, in order to ensure the effectiveness of the implementation of SAAC management system and awareness activities. The board stills the responsible for all decisions taken by SAAC in the field of accreditation.

**CEO Signature**

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\* Quality Policy can be found in SAAC Quality Manual Page 5.

## Impartiality policy\*

Saudi Accreditation Center (SAAC) is the unique recognized Saudi Accreditation Body to provide accreditation services for all Saudi Conformity Assessment Bodies. It is a governmental structure independent from any Conformity Assessment Bodies and not affiliated with any other governmental body. SAAC provides its services in a non-profit manner and organized in a way to ensures preservation of its Integrity, impartiality, and confidentiality.

Considering impartiality as one of the main pillars of accreditation, SAAC is extremely commits-on to maintain stakeholders’ confidence expected from accreditation. SAAC committed to comply with all requirements of ISO/IEC 17011: 2017 and to maintain impartiality at all levels and stages of its activity. SAAC take care on the participation of stakeholder’s representatives in all technical and advisory committees.

The Board is committed to formulate policies and procedures in a non-discriminatory or biased manner. Moreover, provide SAAC services to all CABs which comply and meet the accreditation requirements. Without any distinguish between conformity assessment bodies (CABs), including but not limited, the size of the CAB or its membership of an association or group or number of assessment bodies accredited ... etc. In addition, the Board obligated towards a fraudulent behavior or CAB intentionally provides false documents, information or conceals information, SAAC refuses to provide services to these CABs or initiate its process for withdrawal or suspension of accreditation. The board obligated not to provide any technical support services or consultations to CABs or provide any conformity assessment services that may violate the principles of integrity, impartiality, and keep confidentiality. Moreover, The Board is committed that SAAC does not offer any activities nor any link with consultancy issues or other services that violating its impartiality or integrity. Nothing implied or would suggest that accreditation would be simpler, easier, faster or less expensive if any specified person(s) or consultancy is contracted.

The Board is committed to ensure that all SAAC personal (employees, committee members, assessors and experts) who can influence the accreditation process act objectively and free from any commercial, financial or other pressures that may compromise impartiality and integrity. In addition, the board take all necessary means to ensure that there is no personal relationship whether in past, present, or foreseeable in the future or mutual benefits or any potential relationship or competitive status between SAAC personal or their organizations and the assessed CAB. Through their obligation to declare the nature of any relationship or any potential conflict of interest as it arises. In the event of a relationship or conflict of interest, the person concerned not allowed to participate in any phase of the accreditation process.

SAAC evaluates the potential risks to impartiality arising from its activities and identifies the parties concerned on an ongoing basis, including any inconsistencies arising from its relations, and personal relations on an ongoing basis. Ensuring protection of impartiality through internal audit, management review and stakeholders claims. When identify any risk SAAC undertake the appropriate and monitored measures to eliminate or minimize its impact and evaluate its effectiveness.

SAAC commits that in case of identified unacceptable risk to impartiality and couldn’t mitigated its impact to an acceptable level, will not provide accreditation until the risk removed.

**CEO Signature**

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\* Imperiality Policy can be found in SAAC Quality Manual Page 6